

# DEVON CORNWALL ISLES OF SCILLY

Community **Safety** Partnerships

## A brief introduction to Community Safety Partnerships

**Working with our communities. Working with you.**

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# WELCOME

## Community Safety Partnerships explained

For some time Community Safety Partnerships (CSPs) in Devon, Cornwall and the Isles of Scilly have been **working together to drive down crime** and **improve community safety** throughout the South West Peninsula.

CSPs **exist by law** (Crime and Disorder Act 1998 with a little extra added in the Police Reform Act 2002) and were established to bring statutory agencies together to reduce crime and disorder. Over time CSPs across the peninsula have developed and adapted **to ensure that the services they provide and commission** to prevent and respond to crime, achieve the very best results.

Although many types of agencies, organizations and individuals are involved with the work of CSPs, there are **specific agencies that have to be represented** within the partnership and these are: Police; Local Authorities; Probation; Fire and Rescue; NHS; and Youth Offending Teams.

CSPs across the peninsula focus their work on '**priority issues**' and these are explained in documents called Strategic Assessments. A Strategic Assessment is a 'snapshot' of crime and community safety which is produced using factual data. Together CSPs have also produced a Peninsula Strategic Assessment which highlights **4 priorities** that most affect our communities across Devon, Cornwall and the Isles of Scilly, and these are: **domestic, family and sexual abuse; alcohol, violence and the night time economy; anti-social behaviour; and reoffending.**

Although CSPs have the same core functions, **each individual partnership is unique** and will use its own methods of working to reflect the needs and idiosyncrasies of its area.

With a vast geographical area and a diverse mix of communities, CSPs across the peninsula provide strategic direction and co-ordination as well as being able to physically deliver creative results at a local level using well established knowledge, experience and networks.

# WHERE WE START

The term 'community safety' is widely used but in a nutshell we use it to describe any issue that can make people unsafe or *feel* unsafe in their communities.

With ever decreasing budgets we are required to be creative with the resources we have locally and across the peninsula.

We must use common sense and work with people at a neighbourhood level to solve community safety problems at their root cause. Financially we cannot continue to plough resources into endlessly responding to problems without stopping to ask 'why is this happening?'.  
*(Note: The original image contains a typo 'plough' which has been corrected to 'plough' in this transcription.)*

On a daily basis in Devon, Cornwall and the Isles of Scilly Community Safety Partnerships work with a whole host of organisations, services and the public to find local solutions to local community safety priorities.

Community safety is about

more  
than  
just  
crime

and the response to it falls to **everybody**, not just the police.

## our approach

preventing **reducing**  
responding to crime  
working with troubled families  
and communities

# OUR GEOGRAPHY

The geography of Devon and Cornwall is unique. Bustling, increasingly diverse and easily accessible urban environments neighbour rural and in many cases isolated communities. The structure of the area's Local Authority boundaries are:

1. Cornwall Council
2. Devon County Council
3. Torrington District Council
4. North Devon Council
5. Mid Devon District Council
6. East Devon District Council
7. Exeter City Council
8. Teignbridge District Council
9. Torbay Council
10. South Hams District Council
11. Plymouth City Council
12. West Devon Borough Council
13. Council of the Isles of Scilly

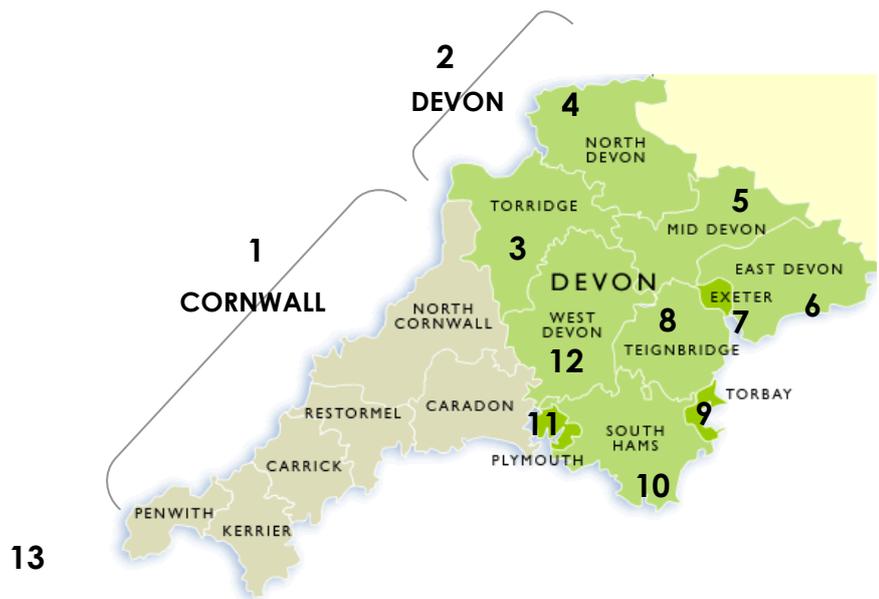


Image adapted from [www.westcountryha.org.uk/Wha/Homes/](http://www.westcountryha.org.uk/Wha/Homes/)

The Devon and Cornwall Peninsula incorporates 8 CSPs and one strategic county level partnership called Safer Devon.

The CSPs are:

- Safer Cornwall
- East and Mid Devon
- Exeter
- Safer North Devon
- South Devon and Dartmoor
- Isles of Scilly
- Plymouth
- Torbay

# DELIVERING SERVICES

Each CSP is unique and will work to reduce crime and disorder using the most appropriate methods and models for its own specific area. This can include:

- commissioning services\*
- purchasing (i.e. procuring) services
- directly delivering services and projects
- supporting others to deliver services
- co-ordinating activity

CSPs have experience in:

- analysing need at a local and peninsula level (i.e. they know what and where the issues are, and why they're happening)
- developing and implementing policy (i.e. deciding what needs to be done to tackle issues)
- creating service models (i.e. putting resources and processes in place to make action happen)
- managing budgets (i.e. monitoring what is being spent and making sure that the outcomes are value for money)
- sharing information (i.e. communicating to make sure that activity is efficient and not duplicating work elsewhere)
- co-ordinating and targeting delivery capabilities to meet identified needs (i.e. focusing efforts on priorities to achieve results rather than spreading resources too thin)
- evaluating what they do (i.e. examining what worked, what didn't work, what could be done differently next time, what was learnt)

In short, CSPs are experienced commissioners.

The types of services delivered (either directly or commissioned) in Devon, Cornwall and the Isles of Scilly include:

- Sexual Assault Referral Centres
- Domestic Abuse Services
- Drug and Alcohol Services
- Accommodation services for offenders

\*Commissioning is the process of knowing what's needed and shopping around before actually buying it (the 'buying it' is known as procurement).

# SAFER CORNWALL

**Safer Cornwall** is the name of Cornwall's statutory Community Safety Partnership.

The purpose of Safer Cornwall is to **make communities safer** by: **reducing crime and disorder** including anti social behaviour and other behaviour adversely affecting the local community and environment; **reducing re-offending**; reducing the harm caused by the misuse of **drugs, alcohol** and other substances; and by promoting **public reassurance**.

## our geography

Cornwall is a unitary authority and ceremonial county. It is bordered to the north and west by the Celtic Sea, to the south by the English Channel, and to the east by the county of Devon, over the River Tamar.

Cornwall has a population of 535,300, which increases significantly during the summer months in the peak of the tourist season, and covers an area of 3,563 km<sup>2</sup>.

Truro is Cornwall's only city and administrative centre. Cornwall covers a huge geographical area, combining large and small towns. Cornwall's significant urban areas are: Camborne, Pool and Redruth; St Austell, Tywardreath and St Blazey; and Falmouth and Penryn. Amongst these areas are some of the most deprived areas in England.

## priorities

Domestic **abuse** and **sexual violence**

**alcohol** violence  
and the night time economy

**anti-social  
behaviour**

reducing reoffending

Action for a  
**SAFER  
CORNWALL**

## a little about what we do

Safer Cornwall brings public and private organisations together to do all they can to make Cornwall's communities safer. It does this by addressing the many inter-related causes and effects of crime, which would not be possible for one organisation in isolation to achieve.

There are two groups which sit at the centre of Safer Cornwall that make sure that statutory and local community safety needs are met. Safer Cornwall has a Strategic Board which includes all statutory partners and a Management Group with a much wider membership. These delivery groups oversee key areas of community safety work such including anti-social behaviour, domestic abuse, alcohol and the night time economy, and hate crime.

Safer Cornwall focuses its resources to evidence based 'hotspot' areas. These are: Penzance, Camborne, Redruth, St Austell, Newquay and Bodmin. Within each town agencies and the community work together to improve community safety.

# how we engage with people

"Have your say" gives residents an opportunity to tell local agencies what matters in their local area and to get involved in finding solutions to specific problems. Find out more at [www.safercornwall.co.uk](http://www.safercornwall.co.uk).

Community Safety surveys are also completed to inform local activity and find out how safe residents feel. Safer Cornwall also uses geographically based Joint Service Groups which are organised by the Local Authority and reflect local community concerns.

These groups enable officers within Safer Cornwall to respond to crime and disorder issues as they occur outside the priority town areas.

**High performing** local partnership delivering over 10 years of community safety improvements

Working with the **third sector** to reduce crime and disorder

Knowing what the **problems** are and **responding**

Creating new **sustainable opportunities** to make Cornwall **Safer**

Negative trends in **violent crime**

**Funding** availability and services to support Community Safety

Transition of **public health** into the Council

**Significant pockets of deprivation**

STRENGTHS

CHALLENGES

## what we're good at

- Using an evidence based approach to improve community safety.
- Commissioning services to support victims of domestic abuse and to address alcohol and substance misuse.
- Introducing new ways of working such as the Introduction of Assault Related Injuries Database in Royal Cornwall Hospital Trust Emergency Department.
- Establishing new services such as the Sexual Assault Referral Centre in Cornwall.
- Establishing an Integrated Offender Management programme called TurnAround to prevent re-offending.
- Working with others to address issues such as Anti Social Behaviour.
- Training and awareness raising such as Alcohol Identification and Brief Advice training delivered across a wide range of medical, criminal justice and non-medical community settings (1,200 staff trained to date).
- Raising public awareness by targeting campaigns such as 'What Will Your Drink Cost?'

## let's talk

**Des Tidbury - Safer Cornwall Chairman  
Cornwall Council**

T: 0300 1234 100

E: dtidbury@fire.cornwall.gov.uk.

**Verity Bennett - Manager of Safer Cornwall  
Cornwall Council**

T: 0300 1234 100

E: vbennett@cornwall.gov.uk

[www.safercornwall.co.uk](http://www.safercornwall.co.uk)

# SAFER DEVON

**Safer Devon** Partnership is the statutory County Level group that oversees community safety matters across the County of Devon.

Its aims are to ensure Devon's communities are places where people: Feel, and are **safe from crime and anti-social behaviour**; feel, and are **safe from abuse, discrimination and harassment**; have a **sense of belonging** to their local neighbourhood and/or "community of interest"; have **access to a range of support services** in relation to community safety; and **identify key community safety issues/concerns** and contribute to shaping the solutions to these.

## our geography

The Safer Devon Partnership (SDP) provides the strategic overview for the area covered by Devon County Council (i.e. geographic Devon except for Plymouth and Torbay). Together the 4 Community Safety Partnerships in Devon cover the same geographic area for more locally focused work.

2,534 square miles, with two coastlines, over 50% of the land in Devon is covered by environmental designations including a biosphere reserve, a World Heritage site, two National Parks and five areas of Outstanding Natural Beauty and more roads than any other county in England. Its heritage and landscape, sense of community, high levels of volunteering and low crime rates are consistently ranked amongst the best in the country.

The number of people living in the county is predicted to grow by 20% over a 25 year period, from 747,000 (in 2008) to 899,000 (in 2033), an increase of 152,000. By 2031 over a quarter of the county's population will be aged 65 years or over, whilst the proportion of people of working age will have grown by very little.

## priorities

abuse in the home

**alcohol** violence

and the night time economy

**anti-social behaviour**

reducing reoffending

*In addition, in Devon, there is a particular focus on youth offending and 'hidden crime' such as hate crime.*

## Safer Devon Partnership

## a little about what we do

The SDP is the statutory County Level group that exists in two tier local authority areas, and it has its own duties and responsibilities that are different to those of the Community Safety Partnerships (CSPs).

In Devon there is one County Committee and 4 CSPs. The CSPs represent and address local needs whilst there is positive engagement of the partners at County level by SDP. SDP also co-ordinates Domestic Homicide Reviews (DHRs) for the County.

SDP coordinates the Strategic Assessment for the County and forms the PREVENT Committee for the County. It is also the strategic link to the Health and Wellbeing Board to ensure that priorities are shared and understood, as offender health and the drug and alcohol misuse agenda are of mutual interest.

# how we engage with people

As a strategic partnership, the Board relies on information from the CSPs which are much more operationally based, and themed groups to supply the information from, and to, communities.

It also uses the Devon County Council networks to increase its understanding of the issues on the ground. The Council is currently devising a revised 'Place Survey', where there will be community safety questions included.

Strong strategic leadership  
Commitment to partnership working  
Close working with CSPs to achieve a **strong overall approach**

to community safety in Devon  
Central point of contact  
Focus on prevention

**Large geographic area**  
Urban and rural crime requiring different approaches

**Ageing population**  
Funding availability  
An increasingly diverse community which is geographically dispersed

STRENGTHS

CHALLENGES

## what we're good at

SDP provides a focal point for strategic discussions about community safety across the County. It currently:

- Leads on Devon's PREVENT Strategy
- Co-ordinates Domestic Homicide Reviews on behalf of CSPs in Devon
- Oversees the development of County wide strategies such as the Hate Crime Strategy
- Develops strong links with strategic partners to the benefit of the people of Devon

Within the County there are also theme groups focusing on priority areas, for drug and alcohol abuse, anti-social behaviour, domestic violence, hate crime, youth offending, and reducing reoffending.

## let's talk

**Councillor Roger Croad – Chair of Safer Devon**

E: [roger.croad@devon.gov.uk](mailto:roger.croad@devon.gov.uk)

**Nicola Channon – Manager of Safer Devon**

T: 01392 382596 E: [Nicola.channon@devon.gov.uk](mailto:Nicola.channon@devon.gov.uk)

[www.devon.gov.uk/saferdevon](http://www.devon.gov.uk/saferdevon)

# EAST & MID DEVON

**East and Mid Devon Community Safety Partnership** works to reduce incidents of crime, disorder, and anti-social behaviour whilst improving public confidence and addressing the fear of crime locally.

## our geography

The East and Mid Devon Community Safety Partnership (CSP) is based on the area covered by East and Mid Devon District Councils. This is a mainly rural and coastal area with 10 main towns: Axminster, Exmouth, Seaton, Sidmouth, Budleigh Salterton, Honiton, Ottery St Mary, Tiverton, Cullompton and Crediton.

The population is mainly rural and is dispersed over this wide area, with over 120 town and parish councils covering the two districts.

## priorities

Raise awareness of the issues of **domestic abuse** and the support services available

Tackle **problem alcohol misuse**  
Reduce incidents of **anti-social behaviour**

Promote and develop the work of the **Local Action Groups**



East & Mid Devon Community Safety Partnership

## a little about what we do

East and Mid Devon CSP is unique in having geographically based Local Action Groups (LAGs) covering the main towns and their surrounding areas. The LAGs meet regularly with representation from the fire and rescue service, police, youth service, parish, town, district and county councils, schools, neighbourhood watch and anyone else with an interest in tackling and trying to prevent issues of crime and disorder.

The LAGs use a problem solving approach to work together to resolve local issues and have action plans based on the CSP priorities.

The CSP also has two thematic groups: the Domestic Abuse Forum and the Drugs and Alcohol Implementation Group which function in a similar way to the LAGs but are focused on themes and cover the wider area of East and Mid Devon.

# how we engage with people

We link to communities via our Local Action Group members who are working at grassroots level in our neighbourhoods.

We hold 'Have Your Say Events' and Neighbourhood Assessments to get feedback directly from those with issues. Our website and Facebook pages allow us to stay in touch with those needing information or wishing to contact us.

Each year we have a Partnership Annual Meeting which is well attended by members of the public.

## Local Action Groups and problem solving

Excellent co-ordination and networking

Strong commitment to partnership working

Our priorities reflect the Peninsula Strategic priorities

Achieving more with less due to severely reduced funding year on year

Shrinking Third Sector Support Services

STRENGTHS CHALLENGES

## what we're good at

We have excellent partnership arrangements, with commitment from staff at all levels. This enhances the multi-agency problem solving activities that resolve local issues. Networking through the Local Action Groups ensures that local issues which are of concern to the various communities are raised and addressed by those best able to do so.

Positive links with a broad spectrum of agencies and local voluntary groups is maintained by three dedicated Community Safety staff. We are able to support excellent partnership working via the coordination of preventative activities and awareness raising on community safety topics, which mirror our priorities.

A coordinated multi agency approach to tackling anti social behaviour in both districts using the 'Escalation Process' to underpin this work.

## let's talk

**Gerry Moore – East Devon Community Safety Officer and Anti-Social Behaviour Coordinator**

T: 01395 273802 E: gmoore@eastdevon.gov.uk

**Julia Ryder – Mid Devon Community Safety Officer and Anti-Social Behaviour Coordinator**

T: 01884 234997 E: communitysafety@middevon.gov.uk

**[www.eastdevon.gov.uk/communitysafety](http://www.eastdevon.gov.uk/communitysafety)  
[www.middevon.gov.uk/communitysafety](http://www.middevon.gov.uk/communitysafety)**

# EXETER

The **Exeter Community Safety** Partnership is chaired by Chris Eastwood, Devon and Cornwall Police Superintendent for Exeter, East and Mid Devon. The Community Safety Strategy Group drives the partnership's ambition to make Exeter the safest city in the South West.

## priorities

Violent crime

**Anti Social**

**Behaviour** The

night time economy

Domestic Violence

## our geography

Exeter is a historic and distinctive regional city within a predominantly rural county. It is a young, growing city with a diverse student population of 12,000 out of a total population of over 117,800. The city has a strong track record of success, for example in attracting jobs and inward investment by commercial, industrial and other private and public service organisations.

There have also been considerable successes in enriching the cultural life of the city and in developing a more diverse activity base for residents and visitors from the wider regions and beyond. Whilst its economy is strong the city still has pockets of deprivation, including three areas in the most deprived 10%. The city also faces challenges that are very different from those in rural areas.



## a little about what we do

Exeter is a comparatively safe city with low levels of crime. However, the personal and financial costs to those affected are significant, and the effects are widely felt and influence the perceptions people have about crime. Many people perceive crime to be a problem and it is often listed as a top concern. This fear of crime can restrict people's lives, affect confidence in public agencies, and deter investment. Effective partnership working to tackle crime and disorder and the fear of crime are critical for the future success of the city. The partnership is focused on ensuring the city stays safe and current initiatives include:

- Ongoing multi-agency work to tackle anti social behaviour
- A new Exeter Night Time Economy Forum to respond to businesses' and residents' concerns
- The delivery of a Violent Crime Strategy for the city
- Committed and proactive multi-agency work with communities to tackle crime and anti-social behaviour
- Continued work with partners to support Domestic Violence initiatives

# how we engage with people

- Community action and outreach days
- Neighbourhood engagement
- "Have Your Say"
- Councillors
- Neighbourhood Policing
- Community consultation
- Anti Social Behaviour Officer

Ambition Committed partners

Concentrated focus  
Strong local partnerships

**Economy and development**

Growth and new communities

Alcohol and drug related crime  
Public perception of crime  
Anti Social Behaviour

**STRENGTHS**  
**CHALLENGES**

## what we're good at

- The partnership is supported by committed representatives from a wide cross-sector of agencies and organisations.
- We have positive links with community and voluntary sector organisations who work with Police Community Support Officers and agencies to help solve neighbourhood problems.
- Our Anti-Social Behaviour Action Team (ASBAT) and Community Tasking (CT) group is committed and effective in prioritising anti-social behaviour issues and cases. We make effective use of enforcement powers and liaise with and support victims.
- There is strong partnership working with city centre businesses, resulting in a proactive approach to night-time economy issues.

## let's talk

**Chris Eastwood**

**Exeter Community Safety Partnership Chair**

**Devon and Cornwall Police Superintendent for Exeter, Mid and East Devon**

T: 01392 451789 E: christopher.eastwood@devonandcornwall.pnn.police.uk

**Bruce Luxton**

**Corporate Manager – Exeter City Council**

T: 01392 265166 E: bruce.luxton@exeter.gov.uk

**Gill Wheelwright**

**Exeter Vision Partnership Support Officer – Exeter City Council**

T: 01392 265156 E: gill.wheelwright@exeter.gov.uk

**[www.exeter.gov.uk/communitysafety](http://www.exeter.gov.uk/communitysafety)**

# SAFER NORTH DEVON

## Safer North Devon Building Safer Communities Together

Our aim is to reduce crime, fear of crime and anti-social behaviour for those who live, work and visit our area.

## our geography

Safer North Devon is a Community Safety Partnership (CSP) which covers two district council areas of North Devon and Torridge. Our area is just over 800 square miles, with market and coastal towns forming the main population centres. We have significant areas of outstanding natural beauty and a world biosphere reserve.

We are made up of 78 district council wards and 123 parishes. Visitors to the main seaside resorts swell a population of 160,000 people considerably during the summer months.

## priorities

Reducing the impact of anti-social behaviour on our communities  
Reducing the impact of alcohol on our communities

Outcomes for victims and communities

Delivering on performance and resources

Reducing the impact of Violence including Domestic Violence on our communities

Managing Emerging Issues in our communities



## a little about what we do

- Work in a small multi-agency team of dedicated council, police and fire officers, with access to police, fire and council systems and resources.
- Develop 'back office' processes to improve outcomes for communities including information sharing tools, shared enforcement powers, new daily tasking processes, shared harm risk assessments and interagency training.
- Operational plans are updated annually and reviewed quarterly.
- CSP Board meets quarterly to oversee work. This is supported by an anti-social behaviour Steering Group and task and finish groups, which work on local emerging issues with a significant amount of work dedicated to reducing the impact of alcohol.
- Well developed partnerships at an operational and strategic level particularly around anti-social behaviour, alcohol issues and domestic abuse developing campaigns and action plans to advise on and challenge behaviour.
- Facilitate neighbourhood problem solving in a multi-agency setting to challenge behaviour and co-ordinate responses locally.
- Use information to advise partners of emerging demand and issues and work with them to consider appropriate response through partnership
- Champion early intervention work through our daily tasking work, ensuring that we refer individuals to support services locally.

# how we engage with people

We work with partner agencies to engage through their face-to-face and direct communications.

We encourage communities to work through district and parish councils and lead agency officers to get signposting, support and intervention support. Operationally we carry out neighbourhood problem solving when community representatives get involved.

Identifying emerging risk and adapting processes to meet need.

Partnership working at strategic and operational level.

Operational information sharing and neighbourhood problem solving.

Reaching communities in such a large geographical area.

Managing a proportionate response to national agendas and legislative changes whilst

balancing local service need.

STRENGTHS CHALLENGES

## what we're good at

- We have committed partnership working which includes co-located seconded staff from councils, police and fire.
- We've been successful with the anti-social behaviour escalation process with most agencies engaging and good prevention, diversion and enforcement outcomes. We have demonstrated effective use of the available powers. Multi-agency meetings are well attended and shared outcomes agreed.
- Our daily tasking process through the Safer North Devon Hub allows us to review emerging ASB from key agencies, task the best response to ensure fast and effective support for victims and joint visits to save resources and improve satisfaction.
- Our focus on victim and early intervention mean development of mediation, victim support, victim care packages and voluntary sector referrals are a priority.
- Our support to young people ensures early intervention and diversion to ensure improved outcomes for all.

## let's talk

### Safer North Devon Office

T: 01271 388760 E: info@safernorthdevon.co.uk

**Amanda Palmer, Community Safety Manager** E: amanda.palmer@northdevon.gov.uk

**Kate Morne, Anti-Social Behaviour Officer** E: kate.morne@northdevon.gov.uk

**Jeremy Mann – Chair of SND** E: Jeremy.mann@northdevon.gov.uk

**Cllr Andy Boyd – Vice Chair of SND** E: andy.boyd@devon.gov.uk

[www.safernorthdevon.co.uk](http://www.safernorthdevon.co.uk)

# SOUTH DEVON & DARTMOOR

**South Devon and Dartmoor Community Safety Partnership** (CSP) incorporates South Hams, Teignbridge and West Devon. The aim of the CSP is to make South Devon and Dartmoor an even safer place to be. We are proud of our established involvement from partners who are committed to addressing community safety issues at a local level.

## priorities

Anti-social behaviour  
Alcohol misuse

## our geography

South Devon and Dartmoor covers a huge geographic area from moor to sea and has a population of 270,624.

Most of our area is rural and includes the busy markets towns of Dartmouth, Ivybridge, Kingsbridge, Salcombe, Totnes, Ashburton, Bovey Tracey, Buckfastleigh, Chudleigh, Dawlish, Mortonhampstead, Newton Abbot, Teignmouth, Okehampton and Tavistock.

**South Devon and  
Dartmoor  
Community Safety  
Partnership**

## a little about what we do

- Deliver a high performing problem solving Anti-social Behaviour Service
- Work with partners across Devon to address domestic abuse, hate crime and drugs and alcohol misuse
- Dynamic local delivery responding to threats of performance for example acquisitive crime and domestic abuse through task and finish groups
- Deliver a wide variety of projects at every scale such as problem solving anti-social behavior in a park to developing schemes with receive national interest. The Honest Truth project has seen regional roll out of a partnership with driving instructors to reduce anti-social driving and road casualties in young people. The Safe Place scheme is designed to identify safe places in local communities for those with learning disabilities to go if they feel fearful for any reason.

# how we engage with people

We keep people informed of our work through a newsletter.

We attend Connect and community events to speak to the public about key issues.

We also hold an annual forum event where we showcase projects and offer an opportunity for discussion and feedback from the community and agencies.

Strong local partnership and networks

## Innovation

Initial seed funding from the CSP leading to nationally significant projects e.g. Safe Place and Honest Truth.

## Rural isolation

Disproportionate fear of crime

Pockets of significant deprivation

**STRENGTHS**  
**CHALLENGES**

## what we're good at

- Working closely with partners to solve problems
- Delivering an excellent service to victims of anti-social behaviour in partnership with all the agencies who can help to make a difference. Although we take an intervention focused approach we are not afraid to use enforcement with Closure Orders and ASBOs.
- Getting out into the communities to gain a better understanding of the issues which we need to work on
- Coming up with innovative solutions to community safety issues such as 'The Honest Truth' which is a public and private sector partnership developed to tackle the number of young people killed on our roads.
- When we have a project that works we look for ways to fund it and over the last few years have attracted about £65,000 from charities and agencies to deliver key projects.
- We also take a commercial approach by hiring out our mobile CCTV camera which has become self financing

## let's talk

**Ian Bollans (SDD CSP Chair) - Head of Environmental Health and Housing  
South Hams and West Devon Council**

T: 01803 861241 E:ian.bollans@swdevon.gov.uk

**Rebecca Gordon - SDD Community Safety Partnership Lead Officer and Senior  
Community Safety Officer**

T: 01626 215873 E:rebecca.gordon@hotmail.co.uk

**[www.teignbridge.gov.uk/index.aspx?ArticleID=2132](http://www.teignbridge.gov.uk/index.aspx?ArticleID=2132)**

# ISLES OF SCILLY

The **Isles of Scilly** Community Safety Partnership has historically always been a separate entity to Cornwall in terms of funding from the Home Office.

We hope that this information helps you understand what it is we do on Scilly, and how we do it.

## priorities

Alcohol misuse

Road safety

## our geography

The Isles of Scilly comprise 5 inhabited islands 28 miles from Cornwall. The resident population is around 2,200 and there is a total populated area of just over 6 square miles.

In the summer a transient population at any one time can increase the population to 6,000.

The islands are run by the Council of the Isles of Scilly which is a Unitary Authority separate from Cornwall Council.



## a little about what we do

- We use our funding to identify projects that can reduce or prevent crime and disorder, and reduce the likelihood of accidents in some cases.
- We work closely with each other to manage issues on the islands and share ideas and resources. Due to our geography we are in a vulnerable place, it is therefore essential that we manage crime, criminals, and disorder so that we can avoid escalation of issues and the potential requirement of emergency resources from the mainland.
- Apart from the statutory members of the CSP, we also work very closely with Adult and Children Social Care, Health and Wellbeing, Housing, the Coastguard, the Duchy of Cornwall, and Emergency Planning. We are the first line of defence for the islands, so it is essential that all agencies talk to each other and share concerns.

# how we engage with people

We constantly engage with the public, both in planned and unplanned format.

We use online questionnaires, social media sites, Police Authority meetings, Community Safety events, but the main method is word of mouth. We encourage people to speak to us in public, in private, on the phone, in the local supermarket, it doesn't matter, we accept that it's a small place and we welcome it.

## Unified desire to keep the islands safe

An ability to make strategic decisions and also be the ones to implement this  
Exceptional knowledge of our surroundings and people living in it

## Lack of substantive funding

No long term assurances of funding/help  
Trying to balance fighting crime and disorder but also not alarming tourists to criminal issues

## what we're good at

- Our crime figures have historically been low but there have been issues in the past. For example, in 2003/04 we had 174 crimes reported compared with 2010/11 when we had just 42 crimes reported.
- Prevention of crime is something we focus on. Our crime reports for each meeting are detailed and this allows us to discuss and analyse what underlying issues there may be, and how we can intervene and prevent crimes from occurring.
- We very rarely experience serious crime and our last homicide was recorded in 1976 for example. We work hard to maintain that safety and the feeling of safety experienced by our residents and many visitors.

## let's talk

**Sergeant Colin Taylor**  
Partnership Chairman for 2012/13  
T: 01720 422444

**Andrew Thomas**  
Community Safety Officer  
T: 01720 424016

**Mike Hicks**  
Chairman of the Council  
T: 01720 424000

[www.scilly.gov.uk/communitysafety](http://www.scilly.gov.uk/communitysafety)

# PLYMOUTH

In addition to the statutory partnership authorities, **Plymouth Community Safety Partnership** also works with, for example, Plymouth University and other further education establishments, Plymouth Drug and Alcohol Action Team, registered social landlords, and schools. We also work closely with the private sector and the voluntary and community sector and the public to involve them in the delivery of our strategic priorities.

## our geography

Plymouth is a waterfront city of significant size with a population of 258,700. It stands between Dartmoor to the north and the English Channel to the south, and is flanked by the River Plym to the east and the River Tamar to the west. The Tamar also forms a natural border between the city in the county of Devon, and the county of Cornwall. Plymouth has a very strong vision to become 'one of Europe's finest, most vibrant waterfront cities where an outstanding quality of life is enjoyed by everyone'.

The city includes concentrations of shops, car parks and public spaces, the evening and night time economy and a regular influx of transient population (people coming in for work, education, leisure and tourists).

**Plymouth has an established student population (estimated at 35,000)** which has grown in size. **Plymouth is the only local authority in Devon and Cornwall described nationally as deprived** with high proportions of the community (67,300 people) experiencing, or at risk of deprivation and poverty and experience challenges like higher unemployment, lower incomes and poorer health. The number of children under 16 living in poverty is 10,400. **In Plymouth; life expectancy for men and women, hospital stays for alcohol-related harm, drug misuse, under-18s alcohol specific hospital stays, teenage pregnancy are all significantly worse than the national average. Plymouth has the highest rate of crime per 1,000 population in the peninsula (approx 22% of all crime in Devon and Cornwall occurs in Plymouth)**

**Plymouth is a 'Prevent Priority Area'** as the majority of the risk for preventing violent extremism is held in Plymouth.

## priorities

Anti-Social Behaviour  
**Domestic Abuse** Serious  
Acquisitive Crime

Sexual Assault Alcohol and  
Drug Misuse Violence and the  
Evening and Night Time Economy

**Reducing Re-offending**  
Preventing Violent Extremism

Closing the gap between the worst  
neighbourhoods for crime and the  
city average

## a little about what we do

- Reduce street/alcohol related violent crime
- Reduce serious acquisitive crime
- Tackle substance and alcohol misuse and harm
- Reduce domestic abuse and provide quality victim-centred support to victims and families
- Reduce sexual offences and provide quality victim-centred support to assault victims
- Reduce anti-social behaviour and support vulnerable victims
- Reduce reoffending, particularly the most prolific and violent offenders
- Tackle Hate Crime and contribution to a 'welcoming City'
- Build resilience to violent extremism
- Host for the Police and Crime Panel for the area

# how we engage with people

Plymouth City Council wants Plymouth to be a place where local people can have their say about what is important to them and can change what happens in the area, including crime and community safety issues.

One of the ways the Police and Plymouth City Council already work together to do this is through regular 'Have Your Say' meetings and consultations.

There are 39 Neighbourhoods within the City and we aim to hold a quarterly public meeting in each throughout the year, open to all residents. Residents are able to raise issues, identify neighbourhood priorities and receive feedback on actions taken. Police and Council representatives attend every meeting.

## Strong Local Leadership

Self-responsibility Democracy  
Equality Equity **Solidarity**  
**Cooperation** Honesty Social  
Responsibility **Caring for**  
**others** Openness **Self-help**

High rates of domestic  
abuse **High rates of children**  
**subject to child protection**  
**plans** Alcohol and drug  
**misuse** High rates of  
reoffending

STRENGTHS

CHALLENGES

## what we're good at

- Consistently amongst the 5 Best CSPs for all crime amongst our group of most similar cities for many years.
- Good examples of partnership working that have received national recognition and awards.
- Neighbourhood working and engagement / 'Have Your Say'
- Reducing serious acquisitive crime, anti-social behaviour and criminal damage.
- Problem solving complex multi agency issues.
- Developing, commissioning and supporting innovative interventions especially services for domestic abuse and sexual assault, drug treatment, prolific offenders and vulnerable victims.

## let's talk

**Chris Singer - Chair of Safe and Strong, Devon and Cornwall Police**

T: 01752 751200

E: Chris.SINGER@devonandcornwall.pnn.police.uk

**Cllr Chris Penberthy - Cabinet Member for Cooperatives and Community Development, Plymouth City Council**

T: 01752 304449

E: Chris.Penberthy@plymouth.gov.uk

**Sarah Hopkins - Community Safety Partnership Manager, Plymouth City Council**

T: 01752 305542

E: Sarah.Hopkins@plymouth.gov.uk



# TORBAY

Torbay's Community Safety Partnership (CSP) is called **Safer Communities Torbay**. The work of the partnership is governed by Torbay's Stronger Communities Board and this group is chaired by Debbie Stark, Director of Public Health.

The partnership seeks to improve community safety through a 'whole family, whole community' approach. The CSP directly delivers a range of services to support families and communities.

## our geography

Torbay is a coastal area which includes the towns of Torquay, Paignton and Brixham.

**Torquay** is recognised for its popular and busy night time economy.

**Paignton** is a well known and traditional family seaside resort.

**Brixham** is geographically out on a limb yet boasts a major fishing port.

Although it has attracted significant investment for regeneration, Torbay includes some of the most deprived areas in England.

## priorities

**Troubled families**

**Anti-Social**

**Behaviour**

**Domestic abuse**

Offending and re-offending  
Alcohol and the night  
time economy



## a little about what we do

- Delivery of Locality Tasking to ensure a co-ordinated and problem solving approach to anti-social behaviour and vulnerability
- Co-ordination of activity to reduce crime and disorder associated with the night time economy
- Delivery of an Independent Domestic Violence Advisor Service
- Co-ordination of services and activities across Torbay to tackle domestic abuse
- Community engagement and community development projects
- Delivery of projects to tackle Hate Crime
- Targeted community safety projects and educational campaigns
- Supporting the Third Sector to secure funding to deliver their own services and projects
- Supporting Torbay's Neighbourhood Watch Forum

# how we engage with people

A You Said We Did process was used to gather the views of residents and specific targeted groups. This process has now been replaced by Have Your Say Torbay which enables targeted consultation in areas where specific issues have been identified, as well as offering any resident the opportunity to contribute their view. The partnership also relies on information from existing networks such as Torbay's Community Partnerships and local groups are also invited to contribute to specific community safety projects.

Strong local partnerships  
**performance management culture**  
effective models of  
delivery problem solving  
**creativity** and innovation

Significant deprivation  
child poverty **troubled families** alcohol and drug misuse  
poor economy  
teenage pregnancy **mental health**

STRENGTHS CHALLENGES

## what we're good at

- Directly delivering services for troubled families - changing aspirations, changing behaviours, changing lives
- Supporting victims of domestic abuse
- Involving our staff and the families we support to help shape our services
- Training and equipping our staff and staff from across other agencies
- Supporting communities and individuals to develop
- Assisting community groups to secure funding for their own projects
- Sharing what we learn with others including the Government
- Exceeding targets
- Raising public awareness of issues such as domestic abuse and local support services
- Problem solving complex multi agency and community issues
- Pioneering new ways of working

## let's talk

**Debbie Stark**  
**(Stronger Communities Board Chair)**  
**Director of Public Health**  
**Torbay NHS Care Trust**  
T: 01803 210550 E: debbie.stark@nhs.net

**Frances Hughes**  
**Executive Head Community Safety**  
**Torbay Council**  
T: 01803 208132 E: frances.hughes@torbay.gov.uk

**Kirsty Mooney**  
**Community Safety Manager**  
**Torbay Council**  
T: 01803 207262 E: scatt@torbay.gov.uk

[www.safercommunitiestorbay.org.uk](http://www.safercommunitiestorbay.org.uk)