

People with Disabilities - You Said We Did Event 2010

Disability Group Issue	Suggested / Agreed Agency	Feedback on Actions / Comments
Feel vulnerable and unsafe out in the community	Safer Communities Torbay / Torbay Care Trust / Neighbourhood Teams / Police	<p>To be addressed in the You Said We Did Action Plan – People with Disabilities</p> <p>The Police Diversity Team are in contact with the Development and Commissioning Officer, Learning Disability, Torbay Care Trust, to obtain an up to date list of supported living accommodation for the Neighbourhood Teams, who will then visit the locations and offer reassurance to the residents.</p>
Not enough visible presence on streets, Police & street wardens	Torbay Council / Police	<p>Torbay Council Street Wardens work in the areas of highest need across Torbay and split their time between high visibility patrols of neighbourhoods and delivering key projects for their communities. Torbay Police Community Support Officers (PCSO's) are allocated to every neighbourhood, patrolling on foot to provide reassurance within the community and responding to local priorities in partnership with the council street wardens and other partner agencies. Current priorities include speeding and anti social behaviour.</p> <p>PCSO's undertake foot patrols on a daily basis, the Council Street Wardens work Monday to Friday, but will also work weekends and evenings if local projects require it. Such projects include: running events involving Junior Street Wardens; supporting the Stay Safe Project to tackle youth crime; and for community gatherings such as Halloween and Bonfire Night.</p> <p>Street Wardens and PCSO's are a community resource, so if a specific community wants them to work differently in their particular area, please let the Police know and they will do their best to accommodate the request</p>
Brixham parks, drinking litter	Torbay Council - Parks / Youth Offending Team / Neighbourhood Teams / Police	<p>Members of the Neighbourhood Teams in Brixham, including Beat Managers, PCSO's, and Specials, regularly Police the Park areas of Brixham. Youngsters found in possession of alcohol are either taken home or seen with their parents at a later date and they are warned re their behaviour by letter. This has been a positive initiative and has seen good support from the parents.</p> <p>Incidents of littering are usually dealt with by way of 'words of advice' but the option of issuing a ticket is always available. Any particular problems in the Parks are made subject of a Problem Solving Plan and along with extra patrols, the Police work closely with the council and other agencies in an effort to reduce that particular problem.</p>
When calling 0845 number, hard if you have a disability as they ask lots of questions.	Police / Safer Communities Torbay	<p>Keeping Safe event on 31st March 2010 addressed how to report a crime and launched the Keeping Safe Folder.</p> <p>All Torbay Police Stations Front Enquiry Desks have the True Vision Reporting Form which assists people with disabilities when reporting crime. These can also be located in Service User locations / establishments across the bay.</p> <p>Also to be addressed in the You Said We Did Action Plan – People with Disabilities</p>
There is a lack of accessible transport in Brixham	Torbay Council / Stagecoach	Local buses to be upgraded to low floor vehicles when developer contributions received.

Dog Fouling	Torbay Council	<p>Due to complaints from local residents about the amount of dog faeces in Torbay, in 2009 the council launched a highly controversial anti-fouling campaign which kicked off a long term programme of work to raise awareness about the health issues and penalties associated with dog fouling.</p> <p>The campaign included a hard-hitting poster which featured on bus shelters throughout Torbay, along with a thought provoking radio advertisement which highlighted that dog faeces can be potentially harmful to public health, and more specifically, the health of children. The advertising also highlighted that public litter bins in Torbay can be used to dispose of bagged dog faeces and also encouraged residents to report offenders to the council, to help the Dog Wardens target their patrols with a greater chance of catching offenders.</p> <p>Other work carried out by the council has included the introduction of 'Dog Watch' which involves putting up highly visible temporary signage in areas where dog fouling has become a problem. As well as the signage, Dog Watch areas are patrolled more regularly by Dog Wardens, and information cards are also delivered to nearby properties to encourage residents to report offenders to the council.</p> <p>In addition to the Dog Wardens, in Torbay a Fixed Penalty Notice of £75 for a dog fouling offence can now also be issued by a Street Warden or a Police Community Support Officer. Those who choose not to pay a Fixed Penalty Notice can be taken to court and the council has prosecuted 7 people in the last 12 months for dog fouling offences.</p> <p>The council has been very clear in its message that the majority of dog owners are incredibly responsible and it is a small number of people who consistently fail to clear up after their dog. Many people who choose not to pick up after their dog know that they are causing a nuisance to other people and know that they are committing an offence, which is why Torbay Council has responded to concerns raised by local people and taken such a tough stance on the issue.</p> <p>Although a lot of activities have been carried out to try and tackle this issue, dog fouling can still be found in our parks, on our streets and at our beaches so there is still a lot of work to do in Torbay to encourage everyone to report offenders to the council.</p> <p>In March 2010, Torbay was recognised as an area leading in the fight against fouling, and the council picked up two awards from the national clean up charity Keep Britain Tidy. The council won first place in the Preventative Approaches category at the Keep Britain Tidy Network Awards, and also received the Keep Britain Tidy Network Awards Overall Winner 2010.</p> <p>Dog fouling offenders can be reported in confidence to Torbay Council on telephone 01803 208091, email community.protection@torbay.gov.uk or by following the link online at www.torbay.gov.uk/dogfouling.</p>
General fear of crime and being in a vulnerable position being in a wheelchair.	Safer Communities Torbay	<p>To be addressed in the You Said We Did Action Plan – People with Disabilities</p> <p>The Police Diversity Team are in contact with the Development and Commissioning Officer, Learning Disability, Torbay Care Trust, to obtain an up to date list of supported living accommodation for the Neighbourhood Teams, who will then visit the locations and offer reassurance to the residents.</p>