

## Ward Issues - You Said We Did (YSWD) 2010

Postcards Issue	Suggested / Agreed Agency	Feedback on Actions / Comments
<b>Berry Head With Furzeham - Brixham</b>		
Need more police on foot	Torbay Council / Police	<p>Torbay Council Street Wardens work in the areas of highest need across Torbay and split their time between high visibility patrols of neighbourhoods and delivering key projects for their communities. Torbay Police Community Support Officers (PCSO's) are allocated to every neighbourhood, patrolling on foot to provide reassurance within the community and responding to local priorities in partnership with the council street wardens and other partner agencies. Current priorities include speeding and anti social behaviour.</p> <p>PCSO's undertake foot patrols on a daily basis, the Council Street Wardens work Monday to Friday, but will also work weekends and evenings if local projects require it. Such projects include: running events involving Junior Street Wardens; supporting the Stay Safe Project to tackle youth crime; and for community gatherings such as Halloween and Bonfire Night.</p> <p>Street Wardens and PCSO's are a community resource, so if a specific community wants them to work differently in their particular area, please let the police know and they will do their best to accommodate the request</p>
Drugs causing problems dealers and users	Police	One of the priorities identified by the public recently has been that of drugs use. Since this was identified in November, Police activity in this area has risen massively and nearly £100,000 worth of drugs have been seized in the execution of warrants. Police also work closely with landlords and housing associations in the event of individual premises being used illegally and have powers to close such premises down or evict the occupants.
<b>Blatchcombe - Paignton</b>		
Drugs causing problems dealers and users	Police	There have been no warrants executed in Pembroke Road; this is due to the lack of intelligence received which is necessary in order to swear out a warrant at court. The local neighbourhood Team for the area consisting of PC Mike Copping, PCSO Warren Palmer and PCSO Stewart Yeoman will continue to work closely with the public in gathering intelligence to be able to draw out drug warrants and ask that the public report all suspicious activity particularly in relation to drugs to either 08452 777444 or anonymously to CrimeStoppers on 0800 555111.
Young people cause problems dues to boredom	Police / Safer Communities Torbay	<p>To be addressed by the Foxhole / QED Project.</p> <p>Junior Street Warden programme in operation to provide diversionary activities.</p>
Drinking in streets	Police	<p>The Neighbourhood Team consisting of PC Mike Copping, PCSO Warren Palmer and PCSO Stewart Yeoman have listened to the concerns raised and have carried out a street surgery in the area to identify the extent of the issue and target the area.</p> <p>The Neighbourhood Team have met with Council and carried out an Environmental Visual Audit in the area in order to engineer out potential locations where drinking can take place. This has included discussing the opening between Spencer Road and Underidge Road.</p> <p>The Neighbourhood Team for this area has been given an additional PCSO to try and improve the quality of life issues in the area and have seen a significant reduction of Anti Social Behaviour in the last few months. They will continue to carry out high visibility patrols in the area and deal positively with underage drinking and anti social behaviour and will encourage residents in the area to report incidents to them through their regular morning surgery at the Foxhole Office.</p>
Graffiti	Torbay Council	Street Wardens will report or remove all graffiti in this area. They will also work with the community to remove graffiti on private property. On line reporting system is in operating to report such issues. This will be advertised in the Street Warden Newsletter to raise awareness and hence report and action issues more rapidly.

Clifton with Maidenway - Paignton		
Drink and drugs	Police	<p>In the last 12 months police have executed 3 drugs warrants in Colley End Road and will continue to disrupt the drugs supply throughout Paignton as seen in the recent initiative codenamed Operation Blaze.</p> <p>The local neighbourhood Team for the area consisting of PC Tracy Sharam, PCSO Gemma Willcocks and PCSO Will Payling will continue to work closely with the public in gathering intelligence to be able to draw out drug warrants.</p>
Dog Fouling	Torbay Council	<p>Due to complaints from local residents about the amount of dog faeces in Torbay, in 2009 the council launched a highly controversial anti-fouling campaign which kicked off a long term programme of work to raise awareness about the health issues and penalties associated with dog fouling.</p> <p>The campaign included a hard-hitting poster which featured on bus shelters throughout Torbay, along with a thought provoking radio advertisement which highlighted that dog faeces can be potentially harmful to public health, and more specifically, the health of children. The advertising also highlighted that public litter bins in Torbay can be used to dispose of bagged dog faeces and also encouraged residents to report offenders to the council, to help the Dog Wardens target their patrols with a greater chance of catching offenders.</p> <p>Other work carried out by the council has included the introduction of 'Dog Watch' which involves putting up highly visible temporary signage in areas where dog fouling has become a problem. As well as the signage, Dog Watch areas are patrolled more regularly by Dog Wardens, and information cards are also delivered to nearby properties to encourage residents to report offenders to the council.</p> <p>In addition to the Dog Wardens, in Torbay a Fixed Penalty Notice of £75 for a dog fouling offence can now also be issued by a Street Warden or a Police Community Support Officer. Those who choose not to pay a Fixed Penalty Notice can be taken to court and the council has prosecuted 7 people in the last 12 months for dog fouling offences. The council has been very clear in its message that the majority of dog owners are incredibly responsible and it is a small number of people who consistently fail to clear up after their dog. Many people who choose not to pick up after their dog know that they are causing a nuisance to other people and know that they are committing an offence, which is why Torbay Council has responded to concerns raised by local people and taken such a tough stance on the issue.</p> <p>Although a lot of activities have been carried out to try and tackle this issue, dog fouling can still be found in our parks, on our streets and at our beaches so there is still a lot of work to do in Torbay to encourage everyone to report offenders to the council. In March 2010, Torbay was recognised as an area leading in the fight against fouling, and the council picked up two awards from the national clean up charity Keep Britain Tidy. The council won first place in the Preventative Approaches category at the Keep Britain Tidy Network Awards, and also received the Keep Britain Tidy Network Awards Overall Winner 2010.</p> <p>Dog fouling offenders can be reported in confidence to Torbay Council on telephone 01803 208091, email <a href="mailto:community.protection@torbay.gov.uk">community.protection@torbay.gov.uk</a> or by following the link online at <a href="http://www.torbay.gov.uk/dogfouling">www.torbay.gov.uk/dogfouling</a>.</p>
Fear of going out at night in the Elm Park area	Police	<p>There has only been one incident of anti social behaviour or violence in the Elm Park area reported to police over the last 12 months. The local Neighbourhood team consisting of PC Tracy Sharam, PCSO Gemma Willcocks and PCSO Will Payling carry out high visibility patrols in the Blatchcombe and Clifton area. PCSO Willcocks has worked closely with the residents of Elm Park to reduce the fear of crime and has helped engineer out a problem by advising residents to put gates up.</p> <p>The Neighbourhood Team have carried out a street surgery in the area and would ask that if any residents who were not able to meet the team wish to speak to their local Neighbourhood Officer to discuss crime prevention advice to call 08452 777444 or email <a href="mailto:Paignton@devonandcornwall.pnn.police.uk">Paignton@devonandcornwall.pnn.police.uk</a></p>

<b>Churston with Gampton - Paignton</b>		
ASB in general	Torbay Council - ASB Team	Dealing with ASB is our main priority in the Brixham area. As well as dealing with incidents as they occur, Police patrol identified 'hotspots' and create problem Solving Plans to try and reduce the problems in partnership with other agencies and the council. Efforts are also ongoing to provide diversionary activities for youngsters. Individuals identified as causing ASB are targeted and together with the Torbay Council ASB team we work with them and their parents in efforts to reduce their offending behaviour. Victims are extremely important to us in this line of work and we keep them regularly informed and make effort to improve their quality of life where this has been affected.
<b>Cockington With Chelston - Torquay</b>		
Dog Fouling	Torbay Council	See Dog Fouling comment above
<b>Ellacombe - Torquay</b>		
Dog Fouling	Torbay Council	See Dog Fouling comment above
Damage to parked cars	Police	Over the last 6 months there have been 36 reports of damage to motor vehicle, over 9 of which occurred on the same night. These offences are believed to have been occurring by people who walk home through Ellacombe from the direction of the town centre. The Neighbourhood Team are aware of the issues and have increased high visibility patrols in the area especially at the key times of offending linked in with the late night economy. This has resulted in a decrease of reported incidents. However this will be an ongoing project for the Neighbourhood Team and further measures to prevent further incidents are being considered. We would urge anyone with any information to contact the Police on 08452 777444 or Crimestoppers on 0800 555111.
<b>Goodrington with Roselands - Paignton</b>		
Teenagers causing a problem hanging around (Wyre Close area)	Police	In the last 6 months police have only received one report of youth Anti Social Behaviour in the last months in Wyre Close. We have tackled youth Anti Social Behaviour on other areas of the Roselands Estate and have made 2 first stage referrals to the ASB team. The local Neighbourhood Team consisting of PC Jane Ward, PCSO James Bolton and PCSO Ben Paul will continue to work with their colleagues from the council ASB team to try and identify youths causing problems in the area. They will also continue to carry out high visibility patrols in the area and will conduct a H2H street surgery in Wyre Close to listen to the views of the residents.
<b>Roundham with Hyde- Paignton</b>		
Paignton is terrible at night / Drink related problems / Drunks coming out of Paignton pubs	Police / YOT	<p>In Paignton the Constabulary have one of the most experienced Licensing Officers in Devon and Cornwall, Mr Neil Stanlake, who is known for not tolerating licensed premises who are irresponsible, which has been seen in recent times with strong warnings to those licensed premises in the Paignton area.</p> <p>The Neighbourhood Team covering the town centre consisting of PC Graham Arkell, PC Simon Lee, PCSO Mike Brown, PCSO Tom Dayment and PCSO Barrie Nolan carry out monthly visits to licensed premises in the area and report back to Mr Stanlake any concerns. The team have also carried out street surgeries, most recently in Station Square on 20th May in response to concerns of Anti Social Behaviour and violence in and around the area.</p> <p>The police also work closely with the council CCTV Team and inform them of areas of concern to ensure that evidence is captured in the event of any crime or disorder. Recently there has been the introduction of Drinking Banning Orders which is an order that prohibits the individual (over 16 years old) against whom it is made, from doing things described in the order for a period of 2 months – 2 years. It can only apply if that individual has engaged in criminal or disorderly conduct whilst under the influence of alcohol; and that such an order is necessary for the purpose of protecting other persons from criminal or disorderly conduct by the subject while he is under the influence of alcohol.</p> <p>The court can make such provisions it considers necessary on the individual entering either a licensed premises for the sale of alcohol or a club premises, which supply alcohol to members or guests. Since its introduction in April 2010 Torbay has issued 7 Drinking Banning Orders which clearly will have a positive impact on crime and disorder in the area</p>

<b>Shiphay with willows - Torquay</b>		
Teenagers causing a problem hanging around	Police	The Neighbourhood Team are aware of recent issues with underage drinking at Kitson Park. High visibility patrols have been increased to combat this issue and there have been no reports since the beginning of June 2010. However this will be an ongoing project for the team and the team will ensure that high visibility patrols are maintained. Police would also encourage any issues to be reported to the police on either 08452 777444 or anonymously to Crimestoppers on 0800 555111
Underage drinking	Police	<p>The local Neighbourhood Team carry out regular patrols in key identified areas where youths hang out. Any youths who are underage drinking alcohol will have their alcohol seized and their details taken. A letter is then sent to the parents of the child advising them of the action taken. If a youth comes to police attention again consideration is given to escalating that individual to the first stage of the Anti Social Behaviour Escalation process which is led by Safer Communities Torbay.</p> <p>Police working in conjunction with licensing have also carried out overt and covert enquiries with Licensed premises to identify those shops who are selling alcohol to underage persons and appropriate action taken.</p> <p>Safer Communities Torbay have also set up an initiative called Op Stay Safe which involved police and partner agencies carrying out extra patrols on Friday and Saturday nights to identify youths who are putting themselves at risk through alcohol or their behaviour. Any persons identified are taken to a "Safe place" and relevant action is taken depending on the individual.</p>
<b>St. Marychurch - Torquay</b>		
Graffiti	Torbay Council	Street Wardens will report or remove all graffiti in this area. They will also work with the community to remove graffiti on private property. On line reporting system is in operating to report such issues. This will be advertised in the Street Warden Newsletter to raise awareness and hence report and action issues more rapidly.
Damage to cars	Police	Vehicle crime in St Marychurch has been resolved with an operation "Operation ABRA" that was run during February / March 2010. This involved plain clothes patrols, extra high visibility patrols, media work & crime prevention advice. A Public meeting was held on 25 <sup>th</sup> February 2010 at St Anne's Hall, Torquay to discuss and update the community. Over the last 6-8 weeks there has not been any series or trends in the area.
Litter	Torbay Council	An assessment of the area will be undertaken to evaluate the type of litter and hence where it is being generated and appropriate action undertaken i.e. if this is generated from split bin bags property's will be targeted in the area, if takeaways or schools then they will be approached.
Dog fouling	Torbay Council	See Dog Fouling comment above
Young people drinking & causing problems	Police	The Neighbourhood Team are closely engaging with members of the community in relation to issues of street drinking and regularly conduct high visibility patrols to combat the issues. Any ASB is dealt with robustly and PCSO's use their powers to seize alcohol being consumed by underage drinkers and ensure they visit the home addresses and speak to the young person with their parents to educate them on the dangers of alcohol. There are no current reports or ongoing issues of underage drinking occurring but the team will continue to monitor the situation and deal with any issues robustly as they arise.
<b>St. Mary's with Summercombe -Brixham</b>		
Dog Fouling	Torbay Council	See Dog Fouling comment above
Speeding	Police	<p>Speeding is another Police priority in Brixham and we have a number of initiatives currently running. Members of the Neighbourhood Policing team regularly attend identified locations with either advisory speeding signs or with enforcement equipment where necessary. Schools Speedwatch outside schools has also been used where speeding drivers are stopped by Police and given the option to answer questions from a young school child. This has proved to be very effective and impactful outside of schools.</p> <p>Brixham is also at the forefront in creating a new Community Speedwatch where members of the public are being recruited as volunteers and trained to operate speed devices. Speeding drivers who are identified will be sent warning letters which could, in the event of reoffending, lead to them being targeted and at risk of prosecution. This scheme is due to be launched in June and will be the first in Torbay and one of the first in Devon.</p>
Begging in Town	Safer Communities Torbay	Safer Communities Torbay Anti-Begging Initiative - Street wardens will approach all those found to be begging and assist the Police in taking further action to resolve the issue.

<b>Tormohun - Torquay</b>		
Drug dealing in Torre	Police	Police are taking positive action in relation to drug dealing in and around the Tormohun area of Torquay. Op Fundamental has been specifically set up and officers are assigned to research intelligence and disrupt the supply of drugs in the area. Covert and overt patrols have taken place in the area and drugs warrants have been executed. The local Neighbourhood Team have listened to your concerns in relation to this issue and have decided to make tackling drug dealing in Torre a priority and set up a problem solving approach which includes not only enforcement but also education. The Police have been working closely with partner agencies to signpost individuals with drug dependency issues to try and prevent reoffending and help them improve their health and quality of life by coming off the drugs. The Police would like to encourage members of the public to report any suspicious activity or drug dealing to the police on 08452 777444 or anonymously to Crimestoppers on 0800 555111
Fighting and Drunks	Police	On 7th February 2010 the landlord and occupants of 89 Warren Road were served a closure order on the premises due to anti social behaviour. Since the closure of the premises reports of anti social behaviour in Warren Road have reduced in the area to one per month. The local Neighbourhood Team still monitor the area very closely and task additional officers to pay attention particularly in the evenings and weekends.
Shouting & yelling in streets early hours	Police	Since January 2010 – June 2010 there have only been 6 reported logs which would possibly involve some shouting or yelling that could be heard in the street. 4 of these logs are domestic related leaving 2 which are anti social behaviour in the street over a 6 month period. In order to task patrols effectively your local Neighbourhood Team would encourage residents to report all anti social behaviour. This can be done by either calling 999 (if ongoing/offenders present) or 08452 777444.
Residents not supported in Neighbourhood Watch – Oak Hill Road area	Neighbourhood Watch (NHW) / Police	Oak Hill Road NHW has now been set up. The start up meeting was held on 29/03/2010 by PCSO's James Hunt and Antony Moore. A co-ordinator has been put in place and is covering most of the Torre Marine development.
Dog Fouling	Torbay Council	See Dog Fouling comment above
Dangerous dogs in the area	Torbay Council	All incidents of Dangerous Dogs will be investigated in partnership with the Police. Information will be supplied in the Street Wardens Newsletter informing people on how to report their concerns so the further action can be taken.
Unsavory people hanging around Torre park	Police	This is being tackled in a number of ways by the local Neighbourhood Policing Team. High visibility patrols have been increased in the area and the local community have been encouraged to report any anti social behaviour or drinking in the park. Police are working closely with council CCTV to ensure that offenders are identified and dealt with appropriately. Safer Communities Torbay have also set up a Begging Initiative which tackles street beggars and signposts them to agencies which can assist with any other issues that they have. Members of the public are encouraged to report anti social behaviour, street drinking and begging to the police to ensure that the matter is dealt with promptly and effectively.
Stop harbourside drink promotions	Police / Torbay Council Licensing	There are new powers now in place to ensure that licensed premises do not run 'irresponsible' drinks promotions. Premises that do run 'irresponsible' drinks promotions maybe referred to the licensing function of Torbay Council and Devon & Cornwall Police for action as appropriate.
<b>Wellswood - Torquay</b>		
Drinking in public places	Police	The Wellswood Neighbourhood Team are not aware of any current issues or reports of drinking and continue to conduct high visibility policing in the area. They will speak to the Community to ascertain what the issues are and will encourage members of the public to report any incidents they are aware of. No issues have been reported to Police in the last 3 months.
Litter	Torbay Council	An assessment of the area will be undertaken to evaluate the type of litter and hence where it is being generated and appropriate action undertaken i.e. if this is generated from split bin bags property's will be targeted in the area, if takeaways or schools then they will be approached.
Dog Fouling	Torbay Council	See Dog Fouling comment above
Graffiti	Torbay Council	Street Wardens will report or remove all graffiti in this area. They will also work with the community to remove graffiti on private property. On line reporting system is in operating to report such issues. This will be advertised in the Street Warden Newsletter to raise awareness and hence report and action issues more rapidly.

**Watcombe - Torquay**

Never see any police  
in area

Police

The Neighbourhood team do patrol this area regularly and do complete a number of joint visits to addresses in this road. Police and Street Wardens pay regular attention to the park in particular to combat issues of underage street drinking. This is an ongoing issue and is a PACT Priority. The team will continue to conduct high visibility patrols in this area which includes Willow Avenue and will encourage members of the public to report any incidents either to the police on 08452 777444 or anonymously to Crimestoppers on 0800 555111